What is Crisis Care?

Crisis Care, also called Continuous Care, is nursing care needed to control pain and other symptoms, as well as provide skilled observation and assessment of a patient during a “period of crisis.” A period of crisis is defined as a timeframe during which a patient’s needs require nursing care to manage acute medical symptoms. Crisis care enables a patient to remain at home, or wherever their place of residence may be.

Crisis care requires specific parameters for coverage in a twenty-four hour period. Crisis Care may be provided in various increments; it may not always include an entire twenty-four hour period. For example: patient may receive 4 hours in the morning and 4 hours in the evening. A CNA may attend to the patient’s needs for a portion of the time as the patient’s condition allows.

Crisis care schedulers are accessible 24/7. A plan of care is designed to work closely with the patient’s physician, facility staff and other caregivers. Crisis care may be utilized for patients and/or hospital discharge for limited periods of time until symptoms/conditions can be controlled.

Continuous Care (Crisis Care) provides:

- Close assessment by a skilled nurse for an acute short term event to manage patient’s symptom
- Acute Symptom Management
- 1:1 care for short term
- Crisis care must address a symptom or require a nursing skill
- Intensive teaching

Continuous Care (Crisis Care) manages:

- Sudden or prolonged unmanageable pain
- Uncontrolled nausea, vomiting and diarrhea
- Uncontrolled respiratory distress
- Severe agitation, disorientation or combative behavior
- Uncontrolled bleeding
- Uncontrolled seizures

For 24 hour/7 day access to Crisis Care, or to make a referral, call us at

561.227.5140
in Palm Beach County

954.267.3840
in Broward County

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